

Head of Community

Are you up for the challenge of building the world's biggest community for parties? Are you ready to join the world's loudest start-up on our journey to redefine what a speaker can be? Are you fuelled by challenges, reaching ambitious goals and breaking barriers in a rapidly expanding international company?

Then you might be the Head of Community we are looking for to build and manage our Community Team.

JOB TITLE	HEAD OF COMMUNITY
REPORTING TO	CEO
HOURS	FULL-TIME
LOCATION	COPENHAGEN
START DATE	ASAP

Become a part of the SOUNDBOKS journey

SOUNDBOKS is one of the fastest growing startups - developing, manufacturing and selling the world's loudest battery-powered Bluetooth speaker, primarily targeting European and American markets. SOUNDBOKS was founded in 2015 by three young Danish entrepreneurs who shared a passion for music, partying and festivals. In 2016, SOUNDBOKS launched the most successful Danish Kickstarter campaign of all time. Today, we have customers all over the world, and a vision of bringing people together by empowering them to break social barriers with our products. We have a strong brand profile, making SOUNDBOKS not just a speaker, but a community. Join us on our exciting journey!

As Head of Community at SOUNDBOKS, you will be managing and growing your own team, working closely with the Marketing and Brand teams to ensure alignment of product initiatives, customer support, marketing initiatives, community management and overall strategic goals. We have +13,000 loyal and passionate customers around the world, along with +120,000 followers on social media, with industry-leading engagement. Your job would be to create a platform that enables SOUNDBOKS to facilitate parties between customers and grow the community. You will be a key member of the SOUNDBOKS Management Team, on par with C-level executives, reporting directly to the CEO.

Your key responsibilities include:

- Responsible for all aspects of the SOUNDBOKS community strategy and commercial deliverables
- Develop a toolbox to help our customers imagine, create, share, relive and remember the party of a lifetime facilitated by SOUNDBOKS

- Train and advance our Community Team (currently 7 FTEs) to ensure our global community is constantly being reinforced
 - You will be supported by your deputy, the Operations Manager, Community Team, who manages daily customer relations
- Project managing the concept of proprietary SOUNDBOKS community channels along with the IT team
- Work with and participate in the company's Management team to ensure that key community initiatives are delivered on time and that community is at the forefront of the company's thinking

Ambitious Head of Community with an international mind-set and a proven track record within community building

In order for you to be a success in this job, it is important that you have the following skills, qualifications and experiences:

- Premium brand experience where customer experience is key; ideally in an omni-channel environment
- Knowledge of global markets and regions which will allow a tailored approach to communications, commercial offerings and community roll-outs, with a sensitivity to differing cultures, customs and languages
- Experience as part of a management team with responsibility for managing teams spread geographically
- Ability to communicate effectively with colleagues locally and overseas and to motivate and inspire
- Capable of being a focused team-player that can handle constant input and feedback, and is comfortable in a flat and transparent organization
- Ideally an experienced party thrower ;)

Additional experience about managing large-scale membership-bases with an emphasis on high-touch service is preferred.

Proactive and structured Head of Community

In order for you to be a success in this role, it is important that you recognize the following personal and professional traits in yourself:

- Proactive and self-confident
- Structured and detail-oriented in your work
- Responsible and solution-oriented
- Outgoing and capable of managing a large team
- Willing to travel several times a year

Want to join the team?

Send your application and CV to jobs@soundboks.com as soon as possible as we are screening candidates on a continuous basis. Deadline for the application is 15th of November 2017.



If you have any questions about the position, please contact Stine Friis Mønster on +45 51 89 14 94 or send an email to stine@soundboks.com.

We very much look forward to hearing from you!

About us

In the early days of SOUNDBOKS, three high school friends built DIY-speakers for music festivals. After graduation, they decided to officially found SOUNDBOKS with the vision of bringing people together through shared experiences. In the beginning of 2016, SOUNDBOKS participated in Y-Combinator in Silicon Valley for three months resulting in one of the biggest seed round valuations for any Danish start-up. Since then, SOUNDBOKS has grown exponentially with core markets in Denmark, Germany and North America. We are currently more than 35 employees across our three offices in Copenhagen - DK (HQ), Los Angeles - CA, USA and Hangzhou, China. Our goal is to build the world's biggest community for parties.